



Microsoft Teams Integration

Why Microsoft Teams?

- Supports All Work Strategies**
450+ features within Teams that are specifically designed to promote collaboration between global teams - in-office, remote, and hybrid.
- Continues To Grow**
Microsoft Teams grew to more than 270 million users in 2022, up from 145 million reported in 2021, and the growth is expected to continue into 2023.
- A Top Chat Platform**
1M + Organizations use the Microsoft Teams messaging platform, including more than 60% of Fortune 500 companies.

Multiple integration solutions that work!

NUSO Cloud Connector Designed for NUSO UCaaS Customers

- Make internal calls directly from your chats in **Microsoft Teams**
 - Dial any phone number from the **NUSO Cloud Connector** app tab
 - View call history and contact information in the **NUSO Cloud Connector** app tab
- Benefits:**
- No additional Microsoft Licensing is required
 - **Keep all standard NUSO Cloud functionality**
 - Instant installation into the Microsoft Teams environment
 - **100% Free**

NUSO Direct Routing Connect Your Microsoft Teams Platform to the PSTN, or Traditional Phone Network

- Make, and take, business calls via the Microsoft Teams app on any device
 - Completely cloud-based - no hardware required!
 - **NUSO UCaaS** and Microsoft Teams simultaneous ring
- Benefits:**
- **24/7 access to the NUSO support team**
 - Cheaper than Native Microsoft Teams Calling Plans
 - Option to use Microsoft Teams Phone System or NUSO's UCaaS functionality

NUSO UCaaS Integration with Microsoft Teams Direct Routing Direct Routing + NUSO UCaaS Integration

- Make inbound and outbound calls through your Microsoft Teams client
 - **Additional features like NUSO auto attendant and hunt groups** available in addition to standard Direct Routing
- Benefits:**
- Leverage the Microsoft Teams application with all the NUSO UCaaS call control benefits
 - **24/7 access to the NUSO support team**
 - Cheaper than Native Microsoft Teams Calling Plans